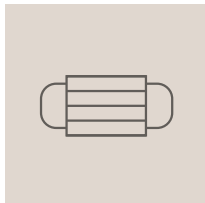




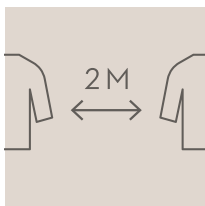
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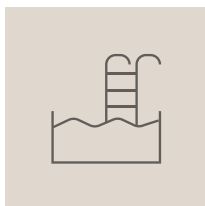
Please be assured that we are taking all stipulated measures to prevent infection and have stepped up our cleaning procedures throughout the entire property.



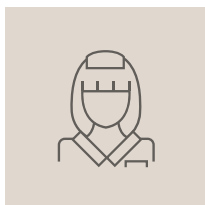
We would like to ask you to wear a face mask in our public areas.



Please maintain the prescribed safe distance of one-and-a-half to two metres throughout your entire stay to avoid putting your own and others' health at risk.



The pool, including changing rooms and relaxation area, will be available from 7:00 a.m. - 10.00 p.m., subject to official requirements. Unfortunately, it is not yet possible for us to open the sauna area due to the current official requirements. Please reserve your one or two hour time slot at telephone +49 (0)40 605 6 605-944 and spa@thefontenay.com.



Please note that your room will only be cleaned between 9:00 am and 5:00 pm. To minimise contact as much as possible, our staff will only clean cleared surfaces. Turndown service is not available at this time.



In light of the current situation, we are unfortunately unable to offer an express linen and cleaning service (within 24 hours) at this time. Please refer to the laundry list in your room.



Please note the current opening times for our restaurants:

Parkview:	Breakfast	Mon-Fri 7:00 am - 10:30 am / Sat-Sun 7:00 am - 11:30 am
	Lunch	Mon-Fri 12 noon - 5:00 pm / Sat-Sun 1:00 pm - 5:00 pm
	Dinner	Fri-Mon 6:00 pm - 9:30 pm
Lakeside Dinner:		Tue to Sat from 7:00 pm
Bar:		2:00 pm - 11:00 pm
Room service:		7:00 am - 10:30 pm

The Fontenay | Fontenay 10 | D-20354 Hamburg | Germany

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